



Your business
is our business.

REDACTED FOR PUBLIC INSPECTION

7852 Walker Drive, Suite 200
Greenbelt, Maryland 20770
phone: 301-459-7590, fax: 301-577-5575
internet: www.jsitel.com, e-mail: jsi@jsitel.com

June 28, 2017

Via Hand Delivery

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Washington, DC 20554

**Re: WC Docket No. 14-58
2017 ETC Annual Report of Horry Telephone Cooperative, Inc.
Study Area Code 240528**

Dear Ms. Dortch:

On behalf of Horry Telephone Cooperative, Inc. ("Horry"), JSI files the attached confidential version of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules.¹ Company seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information.² The redacted version is being filed this date via the FCC's Electronic Comment Filing System.

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall
JSI Vice President
301-459-7590
jkuykendall@jsitel.com

¹ 47 C.F.R. §§ 54.313, 54.422.

² *Connect America Fund et al.*, WC Docket Nos. 10-90 and 14-58, Protective Order, DA 16-296 rel. March 22, 2016 (Protective Order). 47 C.F.R. § 54.313(f)(2).

**FCC Form 481 - Carrier Annual Reporting
Data Collection Form****REDACTED FOR PUBLIC INSPECTION**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

| | | |
|-----------|---|-----------------------|
| <010> | Study Area Code | 240528 |
| <015> | Study Area Name | HORRY TEL COOP |
| <020> | Program Year | 2018 |
| <030> | Contact Name: Person USAC should contact with questions about this data | Scott Goff |
| <035> | Contact Telephone Number: Number of the person identified in data line <030> | 8433698597 ext. |
| <039> | Contact Email Address: Email of the person identified in data line <030> | scott.goff@htcinc.net |
| Form Type | | 54.313 and 54.422 |

| | |
|---|--|
| (300) Unfulfilled Service Request Data Collection Form | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
|---|--|

| | | |
|-------|---|-----------------------|
| <010> | Study Area Code | 240528 |
| <015> | Study Area Name | HORRY TEL COOP |
| <020> | Program Year | 2018 |
| <030> | Contact Name - Person USAC should contact regarding this data | Scott Goff |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 8433698597 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | scott.goff@htcinc.net |

<300> Unfulfilled service request (voice)

| |
|---|
| 0 |
|---|

<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband)

| |
|---|
| 1 |
|---|

240528sc330 .pdf

<330> Detail on attempts (broadband)

Name of Attached Document

| | |
|--|--|
| (400) Number of Complaints per 1,000 customers Data Collection Form | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
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|-------|---|-----------------------|
| <010> | Study Area Code | 240528 |
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| <035> | Contact Telephone Number - Number of person identified in data line <030> | 8433698597 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | scott.goff@hteinc.net |
| <400> | Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. Offered only fixed voice | |
| <410> | Complaints per 1000 customers for fixed voice | 0 . 0 |
| <420> | Complaints per 1000 customers for mobile voice | |
| <430> | Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. Offered only fixed broadband | |
| <440> | Complaints per 1000 customers for fixed broadband | 0 . 0 |
| <450> | Complaints per 1000 customers for mobile broadband | |

| | | |
|--|--|---|
| (500) Compliance With Service Quality Standards and Consumer Protection Rules | | FCC Form 481 |
| Data Collection Form | | OMB Control No. 3060-0986/OMB Control No. 3060-0819 |
| | | July 2013 |
| <010> | Study Area Code | 240528 |
| <015> | Study Area Name | HORRY TEL COOP |
| <020> | Program Year | 2018 |
| <030> | Contact Name - Person USAC should contact regarding this data | Scott Goff |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 8433698597 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | scott.goff@htcinc.net |
| <500> | Certify compliance with applicable service quality standards and consumer protection rules | Yes |
| 240528SC510 .pdf | | |
| <510> | Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance | |
| <515> | Certify compliance with applicable minimum service standards | |

| | | |
|---|---------------------------------------|--|
| (600) Functionality in Emergency Situations Data Collection Form | REDACTED FOR PUBLIC INSPECTION | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
|---|---------------------------------------|--|

| | | |
|-------|---|-----------------------|
| <010> | Study Area Code | 240528 |
| <015> | Study Area Name | HORRY TEL COOP |
| <020> | Program Year | 2018 |
| <030> | Contact Name - Person USAC should contact regarding this data | Scott Goff |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 8433698597 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | scott.goff@htcinc.net |
| <600> | Certify compliance regarding ability to function in emergency situations | Yes |
| <610> | Descriptive document for Functionality in Emergency Situations | 240528SC610 .pdf |

Page 8

| | |
|---|--|
| (710) Broadband Price Offerings Data Collection Form | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
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| | | |
|-------|---|-----------------------|
| <010> | Study Area Code | 240528 |
| <015> | Study Area Name | HORRY TEL COOP |
| <020> | Program Year | 2018 |
| <030> | Contact Name - Person USAC should contact regarding this data | Scott Goff |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 8433698597 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | scott.goff@htcinc.net |

[illegible]

| | |
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| (900) Tribal Lands Reporting Data Collection Form | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
|--|--|

| | |
|---|-----------------------|
| <010> Study Area Code | 240528 |
| <015> Study Area Name | HORRY TEL COOP |
| <020> Program Year | 2018 |
| <030> Contact Name - Person USAC should contact regarding this data | Scott Goff |
| <035> Contact Telephone Number - Number of person identified in data line <030> | 8433698597 ext. |
| <039> Contact Email Address - Email Address of person identified in data line <030> | scott.goff@htcinc.net |

<900> Does the filing entity offer tribal land services? (Y/N) No

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

| Select Yes or No or Not Applicable |
|--|
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**(1000) Voice and Broadband Service Rate Comparability
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

| | | |
|-------|---|-----------------------|
| <010> | Study Area Code | 240528 |
| <015> | Study Area Name | HORRY TEL COOP |
| <020> | Program Year | 2018 |
| <030> | Contact Name - Person USAC should contact regarding this data | Scott Goff |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 8433698597 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | scott.goff@htcinc.net |

<1000> Voice services rate comparability certification Yes

<1010> Attach detailed description for voice services rate comparability compliance

Name of Attached Document

<1020> Broadband comparability certification

Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau

<1030> Attach detailed description for broadband comparability compliance

Name of Attached Document

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

| | | |
|-------|---|-----------------------|
| <010> | Study Area Code | 240528 |
| <015> | Study Area Name | HORRY TEL COOP |
| <020> | Program Year | 2018 |
| <030> | Contact Name - Person USAC should contact regarding this data | Scott Goff |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 8433698597 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | scott.goff@htcinc.net |

<1100> Certify whether terrestrial backhaul options exist (Y/N)

Yes

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

| | | |
|-------|---|-----------------------|
| <010> | Study Area Code | 240528 |
| <015> | Study Area Name | HORRY TEL COOP |
| <020> | Program Year | 2018 |
| <030> | Contact Name - Person USAC should contact regarding this data | Scott Goff |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 8433698597 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | scott.goff@htcinc.net |

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP www.htcinc.net/stay-connected/

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒

<1222> Details on the number of minutes provided as part of the plan, ☒

<1223> Additional charges for toll calls, and rates for each such plan. ☒

(2005) Price Cap Carrier Additional Documentation

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

July 2013

| | | |
|-------|---|-----------------------|
| <010> | Study Area Code | 240528 |
| <015> | Study Area Name | HORRY TEL COOP |
| <020> | Program Year | 2018 |
| <030> | Contact Name - Person USAC should contact regarding this data | Scott Goff |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 8433698597 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | scott.goff@htcinc.net |

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

- <2011> 3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.
- <2022> Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.
- <2023> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.
- <2024A> Round 2 Recipient of Incremental Support?
- <2024B> Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.
- <2025A> Round 2 Recipient of Incremental Support?
- <2025B> Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).
- <2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)

Name of Attached Document Listing
Required Information

Name of Attached Document Listing
Required Information

(2005) Price Cap Carrier Additional Documentation

Data Collection Form

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

<2017C> Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)

Name of Attached Document Listing
Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)

(3005) Rate Of Return Carrier Additional Documentation
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

| | | |
|-------|---|-----------------------|
| <010> | Study Area Code | 240528 |
| <015> | Study Area Name | HORRY TEL COOP |
| <020> | Program Year | 2018 |
| <030> | Contact Name - Person USAC should contact regarding this data | Scott Goff |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 8433698597 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | scott.goff@htcinc.net |

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

| | | | |
|--|--|--|--|
| (3009) | Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii) | | |
| | | Yes - Attach Certification | |
| (3010A) | Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)} | | |
| (3010B) | Please Provide Attachment | Name of Attached Document Listing Required Information | 240528sc3010.pdf |
| (3012A) | Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)} | Yes - Attach New Community Anchors | |
| (3012B) | Please Provide Attachment | Name of Attached Document Listing Required Information | 240528sc3012.xlsm |
| (3013) | Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)} | (Yes/No) | <input checked="" type="radio"/> <input type="radio"/> |
| (3014) | If yes, does your company file the RUS annual report | (Yes/No) | <input type="radio"/> <input checked="" type="radio"/> |
| Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires: | | | |
| (3015) | Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers) | <input type="checkbox"/> | |
| (3016) | Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows | <input type="checkbox"/> | |
| (3017) | If the response is yes on line 3014, attach your company's RUS annual report and all required documentation | Name of Attached Document Listing Required Information | |
| (3018) | If the response is no on line 3014, is your company audited? | (Yes/No) | <input checked="" type="radio"/> <input type="radio"/> |
| If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains: | | | |
| (3019) | Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers | <input checked="" type="checkbox"/> | |
| (3020) | Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows | <input checked="" type="checkbox"/> | |
| (3021) | Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit. | <input checked="" type="checkbox"/> | |
| If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains: | | | |
| (3022) | Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers | <input type="checkbox"/> | |
| (3023) | Underlying information subjected to a review by an independent certified public accountant | <input type="checkbox"/> | |
| (3024) | Underlying information subjected to an officer certification. | <input type="checkbox"/> | |
| (3025) | Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows | <input type="checkbox"/> | |
| (3026) | Attach the worksheet listing required information | Name of Attached Document Listing Required Information | 240528sc3026.pdf |

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(3005) Rate Of Return Carrier Additional Documentation (Continued)

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

| | | |
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| <015> | Study Area Name | HORRY TEL COOP |
| <020> | Program Year | 2018 |
| <030> | Contact Name - Person USAC should contact regarding this data | Scott Goff |
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| <039> | Contact Email Address - Email Address of person identified in data line <030> | scott.goff@htcinc.net |

Financial Data Summary

(3027) Revenue

(3028) Operating Expenses

(3029) Net Income

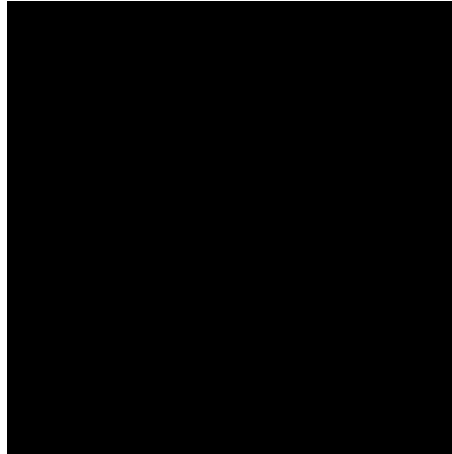
(3030) Telephone Plant In Service(TPIS)

(3031) Total Assets

(3032) Total Debt

(3033) Total Equity

(3034) Dividends



| | |
|--|---|
| (4005) Rural Broadband Experiment Additional Documentation Data Collection Form | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
|--|---|

| | | |
|-------|---|-----------------------|
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| <039> | Contact Email Address - Email Address of person identified in data line <030> | scott.goff@htcinc.net |

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission’s public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

| | | |
|---|--|--|
| 4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year. | Name of Attached Document Listing Required Information | |
|---|--|--|

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

| | | |
|--|--|--|
| 4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481. | Name of Attached Document Listing Required Information | |
|--|--|--|

| | | |
|--|--|--|
| 4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area. | Name of Attached Document Listing Required Information | |
|--|--|--|

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|---|--|
| Certification - Reporting Carrier Data Collection Form | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
|---|--|

| | | |
|-------|---|-----------------------|
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| <035> | Contact Telephone Number - Number of person identified in data line <030> | 8433698597 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | scott.goff@htcinc.net |

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

| | |
|---|--------------------------------|
| Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients | |
| I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. | |
| Name of Reporting Carrier: | |
| Signature of Authorized Officer: | Date |
| Printed name of Authorized Officer: | |
| Title or position of Authorized Officer: | |
| Telephone number of Authorized Officer: | |
| Study Area Code of Reporting Carrier: | Filing Due Date for this form: |
| Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001. | |

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| Certification - Agent / Carrier Data Collection Form | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
|---|--|

| | |
|---|-----------------------|
| <010> Study Area Code | 240528 |
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| <020> Program Year | 2018 |
| <030> Contact Name - Person USAC should contact regarding this data | Scott Goff |
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| <039> Contact Email Address - Email Address of person identified in data line <030> | scott.goff@htcinc.net |

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

| Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier | |
|--|--|
| I certify that (Name of Agent) <u>John Staurulakis, Inc.</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate. | |
| Name of Authorized Agent: | John Staurulakis, Inc. |
| Name of Reporting Carrier: | HORRY TEL COOP |
| Signature of Authorized Officer: | CERTIFIED ONLINE Date: 06/27/2017 |
| Printed name of Authorized Officer: | Carlton Lewis |
| Title or position of Authorized Officer: | CFO |
| Telephone number of Authorized Officer: | 8433652151 ext. |
| Study Area Code of Reporting Carrier: | 240528 Filing Due Date for this form: 07/03/2017 |
| Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001. | |

TO BE COMPLETED BY THE AUTHORIZED AGENT:

| Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier | |
|--|--|
| I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate. | |
| Name of Reporting Carrier: | HORRY TEL COOP |
| Name of Authorized Agent Firm: | John Staurulakis, Inc. |
| Signature of Authorized Agent or Employee of Agent: | CERTIFIED ONLINE Date: 06/26/2017 |
| Name of Authorized Agent Employee: | John Staurulakis, Inc. |
| Title or position of Authorized Agent or Employee of Agent | Staff Director - Regulatory |
| Telephone number of Authorized Agent or Employee of Agent: | 7705692015 ext.1 |
| Study Area Code of Reporting Carrier: | 240528 Filing Due Date for this form: 07/03/2017 |
| Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001. | |

Attachments

Customers requested 10x1 but due to their location the construction cost was too high to provide them a 10x1 connection. We were able to offer the customers 1x1 broadband connections.

Horry Telephone Cooperative, Inc.’s demonstration of complying with applicable service quality standards and consumer protection rules for voice and broadband services:

In establishing this certification in its *2005 ETC Order*,¹ the FCC found that an ETC must make “a specific commitment to objective measures to protect consumers.”² The FCC found that for wireless ETCs, compliance with CTIA’s Consumer Code for Wireless Service would satisfy this requirement and that the sufficiency of other commitments would be considered on a case-by-case basis.³ In this context, the FCC stated, “to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement.”⁴

Horry Telephone Cooperative, Inc. (“Horry”) hereby certifies that it is in compliance with applicable service quality standards and consumer protection rules. Horry is subject to consumer protection obligations under both federal and South Carolina state law. These obligations include, but are not limited to, the following: (1) filing a Local Exchange Tariff pursuant to the requirements of the Public Service Commission of South Carolina which disclose rates, and terms and conditions of service to customers (Section 103-612.2.1 of the South Carolina Code of Regulations); (2) adherence to state consumer protection requirements governing telephone providers which govern Standards and Quality of Service (Sections 103-661, 103-662, and 103-663 of the South Carolina Code of Regulations); Customer Relations, including billing, deposits,

¹ *Federal-State Joint Board on Universal Service*, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) (“*2005 ETC Order*”).

² *Id.* at para. 28.

³ *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: “(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy.” *Id.* at n. 71.

⁴ *Id.* at n. 72.

discontinuance and termination of service (Sections 103-620 through 103-633 of the South Carolina Code of Regulations); Engineering and Safety Standards (Sections 103-640 through 103-646 and 103-670 through 103-672 of the South Carolina Code of Regulations); Inspections and Tests (Sections 103-650 through 103-653 of the South Carolina Code of Regulations); Records and Reports (Sections 103-610 through 103-619 of the South Carolina Code of Regulations) and Customer Complaints (Section 103-628 of the South Carolina Code of Regulations); (3) truth-in-billing requirements (Section 103-622.1 of the South Carolina Code of Regulations); and (4) CPNI, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

Horry is subject to consumer protection obligations for broadband services under federal law. These obligations include, but are not limited to, the following: public disclosure of accurate information regarding network management practices, performance, and commercial terms of broadband internet access services; as a means of providing sufficient information for consumers to make informed choices regarding use of such services, and for content, application, service and device providers to develop, market, and maintain internet offerings as specified in 47 CFR § 8.3. The Company furthermore will comply with all requirements set forth in the 2015 Open Internet Order when it becomes effective.

Horry Telephone Cooperative’s demonstration of ability to function in emergency situations for voice and broadband services:

Horry Telephone Cooperative, Inc. (“Horry”) hereby certifies that it is able to function in emergency situations as set forth in 47 C.F.R. § 54.202(a)(2)¹ and Section 103-646 of the South Carolina Code of Regulations. Horry’s network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2) and Section 103-646 of the South Carolina Code of Regulations. Horry can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow Horry to manage traffic spikes throughout its network, as emergency situations require. In addition, Horry has redundancy for connectivity purposes *via* additional routes and electronic equipment for voice and broadband services.

Specifically, each central office building is supplied with standby generators and battery back-up that enable the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. Horry has battery backup at all office locations and in its electronic equipment sites. Length of run time is determined by the equipment serving the area and the number of customers working out of the equipment. Generators are installed at all Central Office locations. They will continue to run as long as Horry has access to fuel.

¹ Section 54.202(a)(2) requires ETCs that are designated by the Commission to “demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.”

REDACTED FOR PUBLIC INSPECTION

**(700) Price Offerings including Voice Rate Data
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

| | | |
|-------|---|-----------------------|
| <010> | Study Area Code | 240528 |
| <015> | Study Area Name | HORRY TEL COOP |
| <020> | Program Year | 2018 |
| <030> | Contact Name - Person USAC should contact regarding this data | Scott Goff |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 8433698597 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | scott.goff@htcinc.net |

<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

<703>

[illegible]

REDACTED FOR PUBLIC INSPECTION

| | |
|---|--|
| (710) Broadband Price Offerings Data Collection Form | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013 |
|---|--|

| | | |
|-------|---|-----------------------|
| <010> | Study Area Code | 240528 |
| <015> | Study Area Name | HORRY TEL COOP |
| <020> | Program Year | 2018 |
| <030> | Contact Name - Person USAC should contact regarding this data | Scott Goff |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 8433698597 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | scott.goff@htcinc.net |

[illegible]

REDACTED FOR PUBLIC INSPECTION

| | |
|---------------------------|---|
| (800) Operating Companies | FCC Form 481 |
| Data Collection Form | OMB Control No. 3060-0986/OMB Control No. 3060-0819 |
| | July 2013 |

| | | |
|-------|---|-----------------------------------|
| <010> | Study Area Code | 240528 |
| <015> | Study Area Name | HORRY TEL COOP |
| <020> | Program Year | 2018 |
| <030> | Contact Name - Person USAC should contact regarding this data | Scott Goff |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 8433698597 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | scott.goff@htcinc.net |
| <810> | Reporting Carrier | Horry Telephone Cooperative, Inc. |
| <811> | Holding Company | Not Applicable |
| <812> | Operating Company | Horry Telephone Cooperative, Inc. |

[illegible]

**Horry Telephone Cooperative, Inc. response to Line 3010 – Milestone Certification (47 CFR
§54.313(f)(1)(i))**

Horry Telephone Cooperative, Inc. hereby certifies that throughout 2016, it took reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream, with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to comparable offerings in urban areas and that requests for such service are met within a reasonable amount of time. If a request for broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream is unreasonable, the Company offers broadband service at the highest available speed.

| | | |
|----|--------------------------------|---|
| 1 | SOLSTAS LAB PARTNERS | 243 SINGLETON RIDGE RD Suite G CONWAY, SC 29526 |
| 2 | COASTAL CAROLINA UNIVERSITY | 105 QUAIL CREEK VILLAGE AVE Unit 1X CONWAY, SC 29526 |
| 3 | SOUTH STRAND MEDICAL CENTER | 5050 HWY 17 BYP MYRTLE BEACH, SC 29588 |
| 4 | COASTAL CAROLINA UNIVERSITY | 105 QUAIL CREEK VILLAGE AVE Unit 1X CONWAY, SC 29526 |
| 5 | LORIS HIGH SCHOOL | 301 HERITAGE RD LORIS, SC 29569 |
| 6 | HORRY COUNTY COUNCIL ON AGING | 10299 HWY 707 MYRTLE BEACH, SC 29588 |
| 7 | CAROLINA ORTHOPAEDIC SPECIALIS | 5341 HWY 17 BYP Unit B MURRELLS INLET, SC 29576 |
| 8 | UNITED HEALTH GROUP | 151 KNOTTY PINE WAY Lot 149 MURRELLS INLET, SC 29576 |
| 9 | UNITED HEALTH GROUP | 66 SUMMERLIGHT DR MURRELLS INLET, SC 29576 |
| 10 | COASTAL CANCER CENTER | 3008 BAYBORO ST LORIS, SC 29569 |
| 11 | COASTAL CANCER CENTER | 4620 HWY 17 BYP MURRELLS INLET, SC 29576 |
| 12 | HORRY COUNTY DETENTION CENTER | 4155 J REUBEN LONG AVE CONWAY, SC 29526 |
| 13 | ATLANTIC UROLOGY CLINICS LLC | 394 SINGLETON RIDGE RD CONWAY, SC 29526 |
| 14 | WACCAMAW COMMUNITY CARE | 4301 DICK POND RD Suite 000 MYRTLE BEACH, SC 29588 |
| 15 | DUNES DENTAL SERVICES INC | 100 SUTTER DR Suite 106 SURFSIDE BEACH, SC 29575 |
| 16 | VILLAGE FAMILY DENTAL | 3012 NEWCASTLE LOOP MYRTLE BEACH, SC 29588 |
| 17 | CHRISTIAN ACADEMY | 291 RONALD MCNAIR BLVD MYRTLE BEACH, SC 29577 |
| 18 | SOCASTEE HIGH SCHOOL | 4900 SOCASTEE BLVD MYRTLE BEACH, SC 29588 |
| 19 | SOCASTEE HIGH SCHOOL | 4900 SOCASTEE BLVD MYRTLE BEACH, SC 29588 |
| 20 | FAMILY MEDICINE OF SAYEBROOK | 106 LANSFORD CT Suite 100 MYRTLE BEACH, SC 29588 |
| 21 | GRAND STRAND PEDIATRIC DENTIST | 3112 DICK POND RD MYRTLE BEACH, SC 29588 |
| 22 | ALSTON, CORNELIUS L MD | 243 SINGLETON RIDGE RD Suite G CONWAY, SC 29526 |
| 23 | LIFE IN A BLENDER FAMILY MEDIC | 132 PROFESSIONAL PARK DR Suite A CONWAY, SC 29526 |
| 24 | DUNES PODIATRY LLC | 164 WACCAMAW MEDICAL PARK CT Suite A CONWAY, SC 29526 |
| 25 | MORTON DENTAL CRAFTS, INC. | 2057 HWY 90 CONWAY, SC 29526 |
| 26 | FRIENDSHIP MEDICAL CLINIC & | 1396 HWY 544 CONWAY, SC 29526 |
| 27 | ASSOCIATES IN SURGERY PA | 2361 CYPRESS CIR CONWAY, SC 29526 |
| 28 | TURNER CHIROPRACTIC & REHAB | 209 SINGLETON RIDGE RD CONWAY, SC 29527 |
| 29 | INLET SMILES DENTAL CARE | 4539 HWY 17 BYP MURRELLS INLET, SC 29576 |
| 30 | METABOLIC MEDICAL CENTER | 3955 HWY 17 BYP Suite 3 MURRELLS INLET, SC 29576 |
| 31 | AYNOR HIGH SCHOOL | 201 JORDANVILLE RD AYNOR, SC 29511 |
| 32 | WACCAMAW YOUTH CENTER INC | 301 PADGETT LN CONWAY, SC 29526 |
| 33 | PALMETTO SLEEP LABS | 1087 REDI-MIX RD Unit 4 LITTLE RIVER, SC 29566 |
| 34 | ASSOCIATES IN SURGERY PA | 6941 JOHNSON SHORT-CUT RD CONWAY, SC 29527 |
| 35 | NORTH MYRTLE BEACH HIGH | 3750 SEA MOUNTAIN HWY LITTLE RIVER, SC 29566 |
| 36 | HORRY COUNTY COUNCIL ON AGING | 1223 HWY 57 N LITTLE RIVER, SC 29566 |
| 37 | NORTH MYRTLE BCH CHRISTIAN SC | 9535 HWY 90 LONGS, SC 29568 |
| 38 | NORTH MYRTLE BEACH HIGH | 3750 SEA MOUNTAIN HWY LITTLE RIVER, SC 29566 |
| 39 | ST JAMES HIGH SCHOOL | 10800 HWY 707 MURRELLS INLET, SC 29576 |
| 40 | HABITAT FOR HUMANITY OF HORRY | 165 CO-OP RD MYRTLE BEACH, SC 29588 |
| 41 | PRIORITY HEALTH | 637 BELLAMY AVE Unit C MURRELLS INLET, SC 29576 |
| 42 | MURRELLS INLET FIRE DEPARTMENT | 11200 MCDOWELL SHORTCUT RD MURRELLS INLET, SC 29576 |
| 43 | CENTER FOR COUNSELING & WELLNE | 3327 CASEY ST LORIS, SC 29569 |
| 44 | HORRY COUNTY FIRE DEPT #17 | 2865 HWY 348 LORIS, SC 29569 |
| 45 | HORRY COUNTY GOVERNMENT | 3421 HWY 917 LORIS, SC 29569 |
| 46 | HORRY COUNTY FIRE DEPT # 26 | 365 LIBERTY CHURCH RD LORIS, SC 29569 |
| 47 | SHERRY'S MEDS & MORE PHARMACY | 3914 MAIN ST LORIS, SC 29569 |
| 48 | HORRY COUNTY GOVERNMENT | 2501 CHERRY HILL RD LORIS, SC 29569 |
| 49 | LORIS HIGH SCHOOL | 301 HERITAGE RD LORIS, SC 29569 |
| 50 | CAROLINA ORTHOPAEDIC SPECIALIS | 185 FRESH DR Suite B MYRTLE BEACH, SC 29579 |
| 51 | FOREST FAMILY CARE | 3874 RENEE DR Suite B MYRTLE BEACH, SC 29579 |
| 52 | CENTER OF HOPE OF MB LLC | 104 GEORGE BISHOP PKY MYRTLE BEACH, SC 29579 |
| 53 | PALMETTO ACADEMY FOR LEARNING | 136 RODEO DR MYRTLE BEACH, SC 29579 |

REDACTED – FOR PUBLIC INSPECTION

ATTACHMENT - LINE 3026

ATTACHMENT REDACTED IN ENTIRETY